

Cash@Till

Frequently Asked Questions

Cash@Till

| Category | Frequently Asked questions | Answer | | | | | | | | | | | | | | | | | | | | | | | | |
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| <ul style="list-style-type: none"> Which Stores | <ul style="list-style-type: none"> At which stores can I use Cash@Till® to withdraw cash? | <p>You can withdraw cash using Cash@Till® at:</p> <ul style="list-style-type: none"> Checkers, Shoprite, Pick n Pay, selected SPAR, Usave & Boxer stores. <p>There may also be other stores like:</p> <ul style="list-style-type: none"> Choppies, Selpal Spaza stores, Game, PEP. <p>These are dependant on a store to store basis, It is best to enquire at the till.</p> | | | | | | | | | | | | | | | | | | | | | | | | |
| Applicable Bank Accounts | <ul style="list-style-type: none"> Can I withdraw cash using Cash@Till® with my credit card? | <p>Yes, you can withdraw cash using Cash@Till® using both your debit and credit card. On the business credit card there is a charge to get cash using Cash@Till®</p> | | | | | | | | | | | | | | | | | | | | | | | | |
| Fees and charges | <ul style="list-style-type: none"> How much does it cost for of a single cash withdrawal using Cash@Till® ? Is a cash withdrawal using Cash@Till® cheaper than a cash withdrawal using at an ATM? | <p>There is no charge for a cash withdrawal using Cash@Till® .</p> <p>Withdrawing cash using Cash@Till® is cheaper than withdrawing cash at ATM</p> <table border="1"> <thead> <tr> <th>Account</th> <th>Cash withdrawal Cost at FNB ATMs</th> <th>Cash withdrawal Cost at other ATMs</th> </tr> </thead> <tbody> <tr> <td>Easy Zero Account</td> <td>R8 per R1 000 up to R1 500</td> <td>R12 per R1 000 up to R1 500 thereafter R10 + R2 per R100</td> </tr> <tr> <td>Easy PAYU</td> <td>R8 per R1 000 up to R1 500</td> <td>R12 per R1 000 up to R1 500 thereafter R10 + R2 per R100</td> </tr> <tr> <td>Easy Smart Option</td> <td>Up to R2 000 free</td> <td>R10.00 + R2.00 per R100</td> </tr> <tr> <td>Gold Account</td> <td>Up to R3 000 free</td> <td>R10.00 + R2.00 per R100</td> </tr> <tr> <td>Premier</td> <td>R2 per R100</td> <td>R2 per R100</td> </tr> <tr> <td>Private Client</td> <td>R2 per R100</td> <td>R10.00 + FNB ATM FEE</td> </tr> <tr> <td>Private Wealth</td> <td>R2 per R100</td> <td>R10 + R2 per R100</td> </tr> </tbody> </table> | Account | Cash withdrawal Cost at FNB ATMs | Cash withdrawal Cost at other ATMs | Easy Zero Account | R8 per R1 000 up to R1 500 | R12 per R1 000 up to R1 500 thereafter R10 + R2 per R100 | Easy PAYU | R8 per R1 000 up to R1 500 | R12 per R1 000 up to R1 500 thereafter R10 + R2 per R100 | Easy Smart Option | Up to R2 000 free | R10.00 + R2.00 per R100 | Gold Account | Up to R3 000 free | R10.00 + R2.00 per R100 | Premier | R2 per R100 | R2 per R100 | Private Client | R2 per R100 | R10.00 + FNB ATM FEE | Private Wealth | R2 per R100 | R10 + R2 per R100 |
| Account | Cash withdrawal Cost at FNB ATMs | Cash withdrawal Cost at other ATMs | | | | | | | | | | | | | | | | | | | | | | | | |
| Easy Zero Account | R8 per R1 000 up to R1 500 | R12 per R1 000 up to R1 500 thereafter R10 + R2 per R100 | | | | | | | | | | | | | | | | | | | | | | | | |
| Easy PAYU | R8 per R1 000 up to R1 500 | R12 per R1 000 up to R1 500 thereafter R10 + R2 per R100 | | | | | | | | | | | | | | | | | | | | | | | | |
| Easy Smart Option | Up to R2 000 free | R10.00 + R2.00 per R100 | | | | | | | | | | | | | | | | | | | | | | | | |
| Gold Account | Up to R3 000 free | R10.00 + R2.00 per R100 | | | | | | | | | | | | | | | | | | | | | | | | |
| Premier | R2 per R100 | R2 per R100 | | | | | | | | | | | | | | | | | | | | | | | | |
| Private Client | R2 per R100 | R10.00 + FNB ATM FEE | | | | | | | | | | | | | | | | | | | | | | | | |
| Private Wealth | R2 per R100 | R10 + R2 per R100 | | | | | | | | | | | | | | | | | | | | | | | | |
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| <ul style="list-style-type: none">Limits | <ul style="list-style-type: none">What is the cash withdrawal limit when using Cash@Till®? | You can withdraw cash up to R5000 however, the store might have limits due to availability of cash. |
| <ul style="list-style-type: none">General | <ul style="list-style-type: none">What if the store insists on me buying something before I withdraw cash? | It is best is to withdraw cash while you are shopping. Consider adding a cash withdrawal when you swipe. This adds to the convenience because you wont need to make a special trip to an ATM. |
| | <ul style="list-style-type: none">Can I tap my card when withdrawing cash using Cash@Till®? | The ability to tap your card is dependant on the store's speed point machines setup, if the machine accepts tapping of cards then you will have the option to tap your card for a cash withdrawal using Cash@Till®. |
| | <ul style="list-style-type: none">Can I withdraw cash using Cash@Till® without making a purchase at the store? | At most retailers yes, however some retailers might insist on you buying before you can withdraw cash. It is best to withdraw while you are shopping. |